

E-01345A-08-0172

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4700

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 74134

Date: 12/22/2008

Complaint Description: 08E Rate Cases Items - In Favor
N/A Not Applicable

First:

Last:

Complaint By:

Teri

Drew

Account Name:

Teri Drew @ Northern Arizona Council of Gover

Home: [REDACTED]

Street:

[REDACTED]

Work: [REDACTED]

City:

Prescott

CBR:

State:

AZ

Zip: 86302

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

12/22/08

Northern Arizona Council of Governments
Economic Workforce Development Division

KENNETH J. SWEET TERI DREW
Executive Director Regional Director

December 18, 2008

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

Dear Commission Members:

On behalf of the Northern Arizona Council of Governments (NACOG) Economic Development Council, I am writing to express concern about the status of our electric utility, Arizona Public Service (APS). Our region which includes twenty-two communities relies on APS for its electric power. Until now, we have taken this reliance for granted.

The Northern Arizona region is growing and our economic development efforts may be hampered if APS is unable to meet the projected energy needs in our communities. It concerns us to learn the APS now has the third lowest credit rating among public utilities in the country and that their credit rating is in danger of being downgraded to junk bond status.

APS has been, in our opinion, a model company in the state of Arizona for many years. Many economic development programs and community organizations have benefited from a strong APS. A rate increase will always have its critics, but we believe that APS has already taken steps to downsize its corporate structure and

Arizona Corporation Commission
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DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

is looking at alternate forms of energy generation.

The NACOG Economic Development Council requests that you carefully consider all aspects of this proposed rate increase.

Sincerely,

Teri Drew
Regional Director

cc: Bill Greenwood. EDC Chair
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/22/08 Response in writing to Ms. Teri Drew

December 22, 2008

RE: ARIZONA PUBLIC SERVICE

Dear Ms. Drew:

Your letter regarding the Arizona Public Service ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/22/2008

Opinion No. 2008 - 74134

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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion

No. 2008 - 74130

Date: 12/22/2008

Complaint Description:

08E Rate Cases Items - In Favor

N/A Not Applicable

First:

Last:

Complaint By:

Karen

Rizk

Account Name:

Prescott Chamber of Commerce

Home: [REDACTED]

Street:

[REDACTED]

Work: (000) 000-0000

City:

Prescott

CBR:

State:

AZ

Zip: 86302

is:

Utility Company:

Arizona Public Service Company

Division:

Electric

Contact Name:

n/a

Contact Phone: n/a

Nature of Complaint:

December 17, 2008

PRESCOTT
CHAMBER of COMMERCE

Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

Dear Commission Members:

On behalf of the more than 1,000 business members of the Prescott Chamber of Commerce, I am writing to express concern about the status of our electric utility, APS. Our community relies on APS for its electric power. Until now, we have taken this reliance for granted.

The Prescott area is growing, like the rest of the state, and our economic development efforts may be hampered if APS can't meet the projected energy needs in our area. It concerns us to learn that APS now has the third lowest credit rating among public utilities in the country and that their credit rating is in danger of being downgraded to junk bond status.

APS has been, in our opinion, a model company in the state of Arizona for many years. Many economic development programs, as well as community organizations, have benefited from a strong APS. A rate increase will always have its critics, but we believe APS has already taken steps to downsize its corporate structure and is looking at all forms of energy generation.

The Chamber asks that you carefully consider all aspects of this proposed rate increase.

Sincerely,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Karen Rizk
Chairman of the Board

[REDACTED]
End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

12/22/08 Response in writing to Ms. Rizk

December 22, 2008

RE: ARIZONA PUBLIC SERVICE

Dear Ms. Rizk:

Your letter regarding the Arizona Public Service ("APS") rate case will be placed on file with the Docket Control Center of the Arizona Corporation Commission ("Commission") to be made part of the record. The Commission will consider your comments before a decision is rendered in the APS application.

The concerns raised in letters received from customers will assist the Commission in the investigation and review of the rate application. The Commission's independent analysis of the utility and its rate request attempts to balance the interest of the utility and its customers.

Commission Staff is very sensitive to the burden that high utility rates can place on the consumer, and though constitutionally required to allow a fair return to the utility, does everything within its authority to protect the consumer.

Staff appreciates your comments and the interest taken on the proposed rate increase.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst II
Utilities Division
End of Comments

Date Completed: 12/22/2008

Opinion No. 2008 - 74130
